



## IT administration

### Product description

The product provides all services connected with computer technology, printing solutions, data network creation, software purchase and user support. It takes care of the continuous operation of processes which are based on working with computer technology and structured data networks. The product provides cooperation between the tenant and the external data services provider, or it can provide support for ordinary computer technology users.

### Who it is intended for



Anyone whose corporate structure uses computer technology maximizing work efficiency.



Anyone who cares about the smooth operation of all devices in their corporate network and about security and who needs to rely on comprehensive IT services.



Anyone who wants to use their personnel capacity efficiently and let professionals take care of the data network.

### What the client gets

- ONE CONTACT FOR ALL ICT REQUIREMENTS
- Professional ICT services
- Reliable IT security
- Proactive approach to ICT and corporate network technology update
- Regular inspection of active features
- The most effective ways of corporate network protection
- Flexible support and assistance in the event of both usual and complicated defects
- Delivery of active features at reduced prices
- The possibility of using telecommunication consultancy
- The possibility of regular corporate network maintenance

#### Arridere s.r.o.

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## Network specification

- The services are provided by an experienced ICT team, which can work at the client PC / corporate network levels
- The ICT has technical knowledge of the ever developing ICT environment and its members are trained to work with active features at an advanced level
- 24/7 telephone support
- The possibility of creating networks and servicing on planned dates as well as in emergency situations

## What we need to know to prepare a perfect offer for you

- Basic characteristics of the corporate network
- The number of user stations and required active features
- The required security level
- SLA requirements



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